

1. ServiceNow Platform Fundamentals: and its core functionalities.
2. Applications, modules,
3. Workflows
4. User interface customization
5. Reporting, and integrations
6. Global Risk and Compliance Framework
7. fundamental concepts and frameworks
8. Risk management
9. Compliance, and governance.
10. Understand industry standards and regulations
 - ISO 27001,
 - GDPR
 - PCI DSS
 - HIPAA and SOX.
 - Risk Management
 - Policy and Compliance Management
 - Audit Management
 - Vendor Risk Management
 - Security Incident Response.
11. Risk Assessment and Mitigation:
12. Risk assessment methodologies,
 - Qualitative and quantitative risk analysis
 - Identify, assess, and mitigate risks using ServiceNow GRC.
13. Compliance Management:
14. Managing compliance Regulatory requirements
 - Industry standards
 - policies, controls, Frameworks, and
 - Developing processes to track and report compliance using ServiceNow.
15. Audit Management: Audit management lifecycle
16. Audit planning, execution, and reporting
17. Vendor Risk Management:
18. Vendor risk assessment processes. Compliance with contractual obligations.



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19. Reporting and Analytics: Generating reports and analytics related to risk and compliance using ServiceNow's reporting and dashboarding capabilities. Learn to extract actionable insights from data to support decision-making processes.
20. Customization and Configuration: Customizing and configuring ServiceNow GRC modules custom workflows, designing forms, and integrating with other ServiceNow modules.

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